

Contract Rider for Merchants Using Verifone Vx Terminals

This Rider is applicable to any Merchant purchasing a Verifone Vx terminal(s) ("Terminal") from the University for use on the LionCash+ transaction network. This Rider shall supplement and form a part of the Agreement between the Merchant and the University dated _____.

1. Purchase of Equipment

- a. Merchant agrees to purchase ____ (number) Terminal(s) from the University at a cost of \$_____ per Terminal (inclusive of Pennsylvania state sales tax).
- b. The University will invoice the Merchant, at the address specified below, for the purchased equipment with payment in full required in 30 days from the date of the invoice.

Contact Name

Business Name

Street Address

City, State, Zip

2. Installation of Equipment

The LionCash+ staff will program the Terminal(s) per the information provided by the merchant. Once the Terminal(s) is programmed, the LionCash+ staff will assist the Merchant, either on-site or remotely, in installing the Terminal(s); ensuring that it is able to communicate properly with the LionCash+ network.

Merchant must:

- a. Provide an IP address (network address) assigned to each Terminal(s).
- b. Provide the appropriate subnet mask for each network address.
- c. Provide the appropriate gateway or router address for each network address.
- d. Configure their firewall, if present, to allow communications to and from the Terminal(s) to the LionCash+ transaction network. Specific details on the firewall configuration will be provided.

3. Maintenance of Equipment

Repairs to the Terminal(s) will be coordinated through the LionCash+ support office. All costs for repairs will be the responsibility of the Merchant. A loaner Terminal will be provided during the time the Terminal is being repaired.

4. Network Trouble Shooting

- a. The LionCash+ support staff will assist with the initial installation of the Terminal on the Merchant's network and subsequent support of the Terminal.
- b. The Merchant is solely responsible for all components of their network including building wiring, hubs and/or switches, routers, firewalls, and the connection to the Internet Service Provider (ISP).
- c. In no event will the LionCash+ support staff work on or configure Merchant network devices other than the Terminal(s).
- d. The extent of the LionCash+ support staff efforts for Merchant will be to verify the proper configuration of the Terminal(s), and, if necessary, provide loaner equipment for up to 30 days, during which time it is the Merchant's responsibility to have the equipment repaired or replaced (through the LionCash+ program) and in working order.
- e. During on-site or remote trouble-shooting, it is the responsibility of the Merchant to have staff or a consultant, who is knowledgeable about the operation of the Merchant network and who is authorized to make configuration changes to the network, available to assist in the problem determination and resolution. If the Merchant cannot provide this level of support at the time the LionCash+ support staff is working on the problem, the LionCash+ support staff reserves the right to stop trouble-shooting the problem and to schedule a future, mutually agreed upon time when such Merchant support is available.

The Pennsylvania State University

By: _____
Name: _____
Title: _____
Date: _____

(Name of Business)

(Signature)

(Printed Name)

(Title)

(Telephone #)

(Date)